Field Support Engineer

Job description

- Installation and maintenance of radio telecommunication network
- HW and SW Troubleshooting on telecommunication sites across the whole Slovakia
- Basic care and maintenance of IP network elements
- On site and remote support
- Work with the ticketing system, technical support to the customer
- Participating in the technical preparation of the Roll Out operations
- Establishing and monitoring the procedures related to tests for commissioning
- Creating and maintenance of technical documentation
- Contributing to commissioning & integration operations & IP migration
- Participating in the hotline 24/7

What we demand

- Responsible approach, we are working on critical communication network
- Electrical certificate – at least paragraph 21 (Electrician)
- Experience with installation and maintenance of Linux server is an advantage
- Experience with virtualization is an advantage
- The position is suitable for a graduate: if first experience in the integration of TETRA telecommunication systems is gained, this is welcome
- Required field of education: Telecommunication Engineer
- Slovak native speaker and good knowledge of English language
- Strong internal and external interpersonal skills
- Driver license (active driver)
- Availability
- A methodical and autonomous personality
- Close attention to detail

What we offer

- Salary range: 1800 € gross / monthly
- Annual bonus (based on the individual targets fulfilment and company´s financial turnover)
- Flexible working time
- Possibility of further education, courses and trainings
- Flexible benefits system package (500 € per year): employee can choose which would fit his/her individual needs (pension, health insurance, wellness activities, additional medical checks, sport, cultural events etc.)

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